



The Whaler TIO Association®
Premier Intervals at The Whaler On Ka'anapali Beach

ADDITIONAL CLEANING SERVICES – Effective July 8, 2019

Owners can submit a request for additional services to the Manager – Resort Administration Services at service@whalertioa.com. Submit at least two **or more** weeks in advance. The Association will fill requests based on staff availability.

The staff cleans at least one-fifth of the 48 TIOA apartments each day of the 5-day TIOA work schedule which averages about 8 to 10 apartments per day unless Owners change their arrival and/or departure dates. Provided staffing is available, requests for additional cleaning services are scheduled around this daily cleaning schedule. The number of TIOA staff is limited and are scheduled to provide the weekly cleaning for each of the 48 TIOA apartments.

Charges will be billed to the Owner's account. All rates below include State of Hawaii general excise tax at 4.166%.

FULL CLEANING AT MID-INTERVAL (to prepare the apartment for the arrival of a new occupant)

Studio	\$ 67.71
One Bed/One Bath	\$ 98.96
One Bed/Two Bath	\$ 98.96
One Bed/Two Bath, Corner	\$ 98.96
Two Bed/Two Bath	\$130.21

FULL CLEANING

Studio	\$125.00
One Bed/One Bath	\$166.67
One Bed/Two Bath	\$166.67
One Bed/Two Bath, Corner	\$166.67
Two Bed/Two Bath	\$244.79

Prior to departure, Owners and Guests are required to load and start the dishwasher cycle, clean pots and pans, and remove trash. The additional cleaning charges below will be billed to the Owner if additional time is required by the staff to perform these tasks.

ADDITIONAL CLEANING

Flat rate – 30 minutes or less	\$ 67.71
Flat rate – 1 hour or less	\$130.21

TOWEL EXCHANGE AND DELIVERY \$26.04

LINEN EXCHANGE AND DELIVERY \$31.25