



ADDITIONAL CLEANING SERVICES

Owners can submit a request for additional services at least two **or more** weeks in advance to the Manager-Resort Apartment Services at service@whalertioa.com. The Manager will respond to each request to confirm the cleaning request. The Association will fill requests based on staff availability.

The staff cleans at least one-fifth of the 48 TIOA apartments each day of the 5 day TIOA work schedule which averages about 8 to 10 apartments per day unless Owners change their arrival and/or departure dates. Provided staffing is available, requests for additional cleaning services are scheduled around this daily cleaning schedule. The number of TIOA staff is limited and are scheduled to provide the weekly cleaning for each of the 48 TIOA apartments. At this time, the Association budget does not include staffing to provide daily cleaning services or cleaning services on the two days the office is closed (see hours of operation under apartment cleaning and maintenance services).

Charges will be billed to the Owner’s account. All rates below include State of Hawaii general excise tax at 4.166%.

Check out cleaning at mid-interval (day 7 of interval), to prepare the apartment for the arrival of a new occupant.

Studio	\$52.08
One Bed/One Bath	\$57.29
One Bed/Two Bath	\$67.70
One Bed/Two Bath, Corner	\$72.92
Two Bed/Two Bath	\$78.12

Check out cleaning service.

Studio	\$ 78.12
One Bed/One Bath	\$ 98.96
One Bed/Two Bath	\$114.58
One Bed/Two Bath, Corner	\$130.21
Two Bed/Two Bath	\$151.04

Towel Exchange Charges.

Studio	\$20.83
One Bed/One Bath	\$26.04
One Bed/Two Bath	\$31.25
One Bed/Two Bath, Corner	\$31.25
Two Bed/Two Bath	\$36.46

Additional Linen Charges.

18 piece towel set (6 ea-bath, hand, wash)	\$20.83
4 piece set dishcloths & towels:	\$ 2.60
1 Change of sheets	\$15.61